



# BAILEY COUNTY ELECTRIC COOPERATIVE ASSOCIATION

## Medical Critical Care Registry Application Instructions

If you or someone permanently living in your household requires electrical life-sustaining equipment, we encourage you to apply to be enrolled in the Bailey County Electric Cooperative (BCEC) Medical Critical Care Registry. Please follow the application instructions below and submit the required documentation.

1. Contact the BCEC office at 806-272-4504 and request an application for enrollment.
2. Fill out the application and return it to the BCEC office either in person at:

Bailey County Electric Cooperative  
610 E. American Blvd.  
Muleshoe, TX 79347

or  
Bailey County Electric Cooperative  
1744 TX-114  
Morton, Texas 79346

or by mail to:

Bailey County Electric Cooperative  
P.O. Drawer 1013  
Muleshoe, TX 79347-1013

3. Contact your physician and request an official and original verification of electric necessity, due to your stated medical condition, and submit to:

Bailey County Electric Cooperative  
P.O. Drawer 1013  
Muleshoe, TX 79347

After your application and your physician's verification has been received by BCEC and reviewed, you will receive a letter notifying you of your enrollment in the registry.

### IMPORTANT INFORMATION

- **This form will not be processed if incomplete or unreadable.** All information is required, unless otherwise indicated.
- **Submission of this application does not automatically result in Medical Critical Care status.** Notification of the action taken with regard to this form will be provided to the customer at the mailing address provided.
- Pursuant to the rules of the Public Utility Commission of Texas, designation as a chronic condition or critical care residential customer **does not relieve a customer of the obligation to pay for electric service, and service may be disconnected for failure to pay or make formal payment arrangements.**
- **Chronic condition or critical care status does not guarantee an uninterrupted, regular, or continuous power supply. If electricity is a necessity, you must make other arrangements for on-site back-up capabilities or other alternatives in the event of loss of electric service.**



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### **Excerpt from the BCEC Tariff for Electric Service:**

#### **Section 351.6 of the BCEC Tariff for Electric Service states:**

The Cooperative will not discontinue service to a delinquent residential customer permanently residing in an individually metered dwelling unit when that customer establishes that disconnection of service will result in some person residing at that residence becoming seriously ill or more seriously ill if service is disconnected. Each time a customer seeks to avoid termination of service under this rule, the customer must have the **attending physician contact the cooperative within 16 days of the issuance of the bill to report your condition. A written statement must be received by the Cooperative from the physician or health care provided within twenty-six (26) days of the issuance of the Cooperative's bill.** The prohibition of service by this rule will last sixty-three (63) days from the issuance of the Cooperative's bill or such lesser period as may be agreed upon by the Cooperative and the Customer. The Customer who makes such request shall enter into a deferred payment plan.

#### **Section 351.7 of the BCEC Tariff for Electric Service states:**

**Member Obligation – Discontinuance of service shall not relieve the Member from any obligation to the cooperative or lessen or change any obligation in any manner.**